



MUC1004

Enterprise-grade Unified Communications for small business

MUC1004 is a embedded hybrid IP PBX specially designed to bring enterprise-grade Unified Communications and Security protection features to small business in a easy-manage fashion. It offers up 50 users which offers the flexibility of integration of and VoIP trunks. It offers a solution for converged voice, video, data, fax, and mobility applications out of the box without any extra license fees or recurring costs





Key Benefits:

- Customizable combination of FXO, FXS, GSM, modules
- Easy to manage via web-based configuration interface
- Deliver enterprise-grade communication features and functionality to SMBs
- Perfect interoperability with a wide range IP Phone

Faxs

- ◆T.30,T.38 Faxes
- Fax to Email
- •Incoming fax tone detection
- •4 FXO ports, or 4 FXS ports, or 2 GSM ports
- no future licensing fees
- •Strongest-possible security protection using SRTP, TLS, and HTTPS

- Energy Saving, Embedded system with low power consumption for your green office
- •Flexible dial plan and Manipulation Rules

System Capacity

- ●50 IP Phone users
- •15 concurrent calls
- •256Mb Onboard RAM
- •512Mb Onboard Flash

Voice Processing

Protocol: SIP(RFC3261),IAX2

Transport: UDP, TCP, TLS, SRTP

•DTMF Mode: RFC2833, SIP INFO, In-band

•Voice Codecs: G.711 (alaw/ulaw),

G.722,G.726, G.726aal2,G.729A, GSM, ADPCM,

Speex, ilbc,H263,H264

● Echo Cancellation: ITU-T G.168 LEC

Unit i, 55 Druces Road





PBX Features

- Call forward
- Call transfer
- Call waiting
- Call back
- Call routing
- Call ID
- DND
- DISA
- Conference
- Queue
- Ring group
- Paging/Intercom
- Voicemail
- Voicemail to Email
- IVR
- CDR
- Blacklist
- Music on Hold
- Office hours
- Auto Provisioning

Interface

- •4 FXO ports, or 4 FXS ports, or 2 GSM ports
- •Single or dual 10/100Mbps RJ45 Ethernet port(s)
- Peripheral Ports: USB(reserved)
- •LED indicators: POWER, Run, Network, PSTN

Line

Reset button

Network Features

•Network Protocol: UDP, TCP, TFTP, HTTP,

SSH,RTP,SRTP,ARP,NTP

NAT Traversal: Static NAT, STUN

- HTTP/HTTPS web server
- Digest authentication using MD5

- Static Route
- OpenVPN
- VLAN
- QoS/ToS
- DDNS
- Firewall

Maintain & Upgrade

- Web based configuration
- Configure backup/restore
- •Firmware upgrade by Upload /TFTP
- Web login password modify
- Blacklist
- Packet Capture
- ■IVR Customization
- Text to Wav
- Call Detail Record (CDR)
- System Logs
- SMTP
- Factory reset, Reboot
- Ping

Physical Properties

Power Supply: DC 12V, 1.0A(Input:AC100-240V,50-60Hz)

Power Consumption:10W

◆Temperature(Operation): 0 °C ~50 °C

(Storage): -20 °C ~80 °C

◆Operation Humidity: 10%-90% No

Condensation

•Dimension(W/D/H): 185*152*45mm